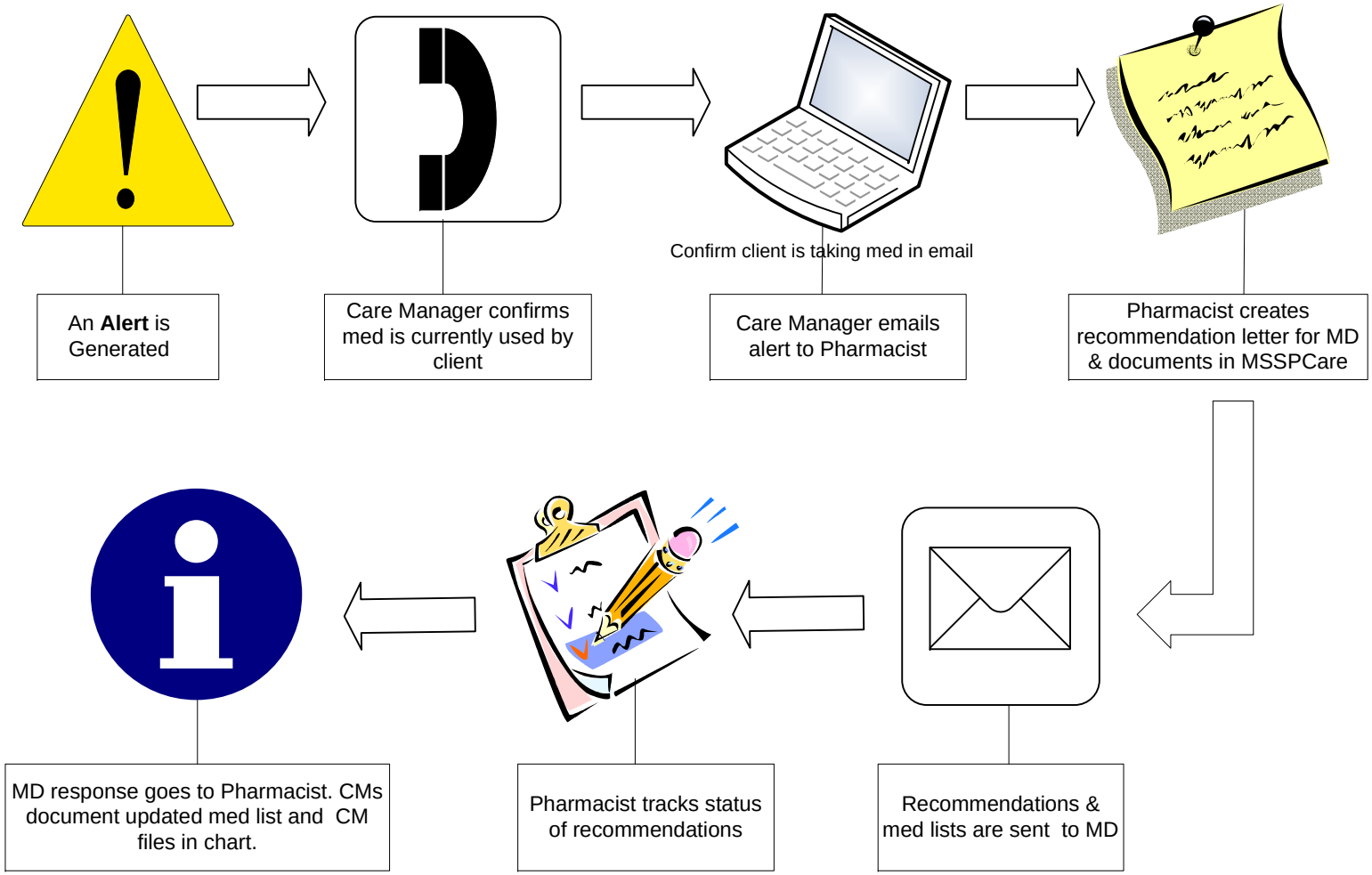PROCESSING AN ALERT!